## **2020 -- S 2092 SUBSTITUTE A**

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# STATE OF RHODE ISLAND

#### IN GENERAL ASSEMBLY

## JANUARY SESSION, A.D. 2020

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## AN ACT

## RELATING TO LABOR AND LABOR RELATIONS -- DIGNITY AT WORK ACT

<u>Introduced By:</u> Senators Ciccone, Nesselbush, Bell, Quezada, and Picard

Date Introduced: January 21, 2020

Referred To: Senate Labor

It is enacted by the General Assembly as follows:

| 1  | SECTION 1. Title 28 of the General Laws entitled "LABOR AND LABOR                                  |
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| 2  | RELATIONS" is hereby amended by adding thereto the following chapter:                              |
| 3  | CHAPTER 52.1   |
| 4  | DIGNITY AT WORK ACT  |
| 5  | 28-52.1-1. Short title.  |
| 6  | This act shall be known and may be cited as "The Dignity at Work Act of 2020".                     |
| 7  | 28-52.1-2. Legislative findings.   |
| 8  | The general assembly hereby finds as follows:  |
| 9  | (1) Generalized workplace harassment and bullying is a severe and pervasive problem. At            |
| 10 | least one third of workers in the United States will face workplace bullying during their careers. |
| 11 | Workplace bullying leads to a loss of esteem, dignity and self-worth for targets and witnesses.    |
| 12 | Workplace bullying also leads to severe emotional, psychological, economic and physical harm to    |
| 13 | targets. Such harms include feelings of shame and humiliation, anxiety, depression, insomnia,      |
| 14 | hypertension, substance abuse, post-traumatic stress disorder, suicidal ideation, heart disease,   |
| 15 | stress-induced illnesses, suicide, workplace violence and job loss.                                |
| 16 | (2) Generalized workplace harassment and bullying costs American employers billions of             |
| 17 | dollars in lost productivity, turnover, absenteeism, presentism, decreased morale, increased       |
| 18 | insurance premiums, workers' compensation, medical and legal costs.                                |
| 19 | (3) Workplace bullying and general barassment has been studied in the United States                |

| 1  | since at least the 1970s, when psychiatrist Carroll Brodsky published the earliest examination of    |
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| 2  | workplace bullying in America in 1976. Since then, a multitude of employer systems have been         |
| 3  | made available to address the problem. Despite these decades of work and awareness, employer         |
| 4  | policies alone have been ineffective in preventing, remedying and eliminating workplace              |
| 5  | bullying.  |
| 6  | (4) Since the 1980s, the United States Supreme Court has determined that discriminatory              |
| 7  | harassment in the workplace that creates a hostile work environment is prohibited under federal      |
| 8  | law. Hostile work environments are prohibited under various federal anti-discrimination statutes,    |
| 9  | such as Title VII of the Civil Rights Act of 1964, the Americans with Disabilities Act of 1990       |
| 10 | (ADA), and the Age Discrimination in Employment Act of 1967 (ADEA). However, a hostile               |
| 11 | work environment that is unconnected to an employee's membership in a protected group is not         |
| 12 | actionable under these laws. The Legislature hereby finds that if mistreated employees who have      |
| 13 | been subjected to harassment cannot establish that the behavior was motivated by race, color, sex,   |
| 14 | sexual orientation, national origin or age, such employees are unlikely to be protected by the law   |
| 15 | against such mistreatment.   |
| 16 | (5) Existing workers' compensation provisions and common law tort law are inadequate                 |
| 17 | to discourage workplace bullying or to provide adequate redress to employees who have been           |
| 18 | harmed by workplace bullying.  |
| 19 | (6) Since the 1940s, the right to dignity has been recognized as an inalienable human                |
| 20 | right and the foundation of freedom, justice and peace in the world. A typical adult will spend at   |
| 21 | least a third of their waking hours at work. Therefore, the right to dignity must be assured in the  |
| 22 | workplace. In order to protect workers' right to dignity, legislation must be passed protecting this |
| 23 | right and providing legal recourse for targets of workplace bullying and/or general harassment       |
| 24 | and other abusive behaviors.   |
| 25 | 28-52.1-3. Purpose.  |
| 26 | (a) The purpose of this chapter is to recognize and protect the right to dignity in the              |
| 27 | workplace, and to prevent, detect, remedy and eliminate all forms of workplace bullying and          |
| 28 | harassment that infringe upon that right. Accordingly, the provisions of this chapter shall be       |
| 29 | construed liberally and given broad interpretation consistent with this purpose.                     |
| 30 | (b) It is also the purpose of this chapter to:   |
| 31 | (1) Prevent, detect, remedy and eliminate workplace bullying, moral, psychological and               |
| 32 | general harassment and other abusive behavior from the American workplace.                           |
| 33 | (2) Provide a remedy for workers who are targets of workplace bullying, moral,                       |
| 34 | psychological or general harassment and/or other forms of workplace abuse in order to make           |

| 2  | (3) Provide an incentive for employers to prevent, detect, remedy and eliminate                      |
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| 3  | workplace bullying, moral, psychological and general harassment and other forms of abuse in the      |
| 4  | workplace, in order that such behaviors shall be addressed and eliminated before they cause harm     |
| 5  | to the targets of such behaviors.  |
| 6  | 28-52.1-4. Definitions.  |
| 7  | (a) For the purposes of this chapter, the following words and phrases shall have the                 |
| 8  | following meanings:  |
| 9  | (1) "Employer" means any organization or individual employing an individual to engage                |
| 10 | in any work on their behalf or on behalf of their subsidiaries, customers or clients, whether such   |
| 11 | work is paid or unpaid. This shall include non-profit agencies employing volunteers. This shall      |
| 12 | also include organizations hiring workers through a temporary agency or other such organization      |
| 13 | to perform work on their behalf. Employers who exert control over the means, methods, payroll        |
| 14 | or personnel practices of their suppliers shall be considered joint employers with said supplier for |
| 15 | the purpose of this act. Where more than one organization or individual meets the definition of      |
| 16 | employer under this act, for the purpose of a claim by a targeted employee, such organizations       |
| 17 | shall have joint and several liability as co-employers.  |
| 18 | (2) "Employee" means a person who engages in work for another, whether such work is                  |
| 19 | paid or unpaid, or whether such other directly employs said employee. "Employees" includes           |
| 20 | individuals who perform work in any capacity, including apprentices, trainees, unpaid interns,       |
| 21 | volunteers, or independent contractors.  |
| 22 | (3) "Right to Dignity" means the fundamental right to receive respect for one's dignity as           |
| 23 | a human being and the right to enjoy the conditions necessary for human dignity to flourish.         |
| 24 | Respect for dignity implies the right not to be treated in a degrading or humiliating manner.        |
| 25 | (4) "Workplace Bullying" means an abuse or misuse of power through means that                        |
| 26 | undermine, humiliate, denigrate, or sabotage a person in the workplace, and which has the            |
| 27 | purpose or effect of threatening, intimidating, dominating, or otherwise infringing upon a person's  |
| 28 | right to dignity. The source of power shall not be considered as limited to formal organizational    |
| 29 | power or authority.  |
| 30 | (i) Workplace bullying may take the form of interpersonal interactions, organizational               |
| 31 | practices, or management actions. Workplace bullying may take the form of harassment,                |
| 32 | incivility, abusive supervision, physical violence, aggressions and other types of objectionable     |
| 33 | behaviors. The behaviors may come from any level of the organization, including supervision, co-     |
| 34 | workers, subordinates, customers and even direct reports.  |

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whole such targets of workplace abuse.

| 1  | (ii) Workplace bullying can encompass a broad spectrum of conduct. Examples of                    |
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| 2  | workplace bullying include, but are not limited to:   |
| 3  | (A) Persistent or egregious use of abusive, insulting, or offensive language;                     |
| 4  | (B) Unwarranted physical contact or threatening gestures;   |
| 5  | (C) Interfering with a person's personal property or work equipment;                              |
| 6  | (D) The use of humiliation, personal criticism, ridicule, and demeaning comments                  |
| 7  | (E) Overbearing or intimidating levels of supervision;  |
| 8  | (F) Withholding information, supervision, training or resources to prevent someone from           |
| 9  | doing their job;  |
| 10 | (G) Changing work arrangements, such as rosters, offices, assignments, leave, and                 |
| 11 | schedules to deliberately inconvenience someone;  |
| 12 | (H) Isolating, or marginalizing a person from normal work activities;                             |
| 13 | (I) Inconsistently following or enforcing rules, to the detriment of an employee;                 |
| 14 | (J) Unjustifiably excluding colleagues from meetings or communications;                           |
| 15 | (K) Intruding on a person's privacy by pestering, spying or stalking; and                         |
| 16 | (L) Spreading misinformation or malicious rumors.   |
| 17 | (iii) While the offender's intent is relevant to the remedy phase of a claim, it shall not be a   |
| 18 | required element to support a claim of workplace bullying. The decision on whether bullying has   |
| 19 | occurred is not to be determined by the intent of the offender, but rather by the nature of the   |
| 20 | behavior itself, and whether it has the effect of infringing upon a worker's right to dignity. An |
| 21 | infringement upon the right to dignity shall be assessed by the impact the behavior has on the    |
| 22 | recipient. This includes, but is not limited to:  |
| 23 | (A) Effects on the target's self-esteem (e.g., caused when an employee is subjected to            |
| 24 | excessively harsh criticism and repeated reminders of past mistakes);                             |
| 25 | (B) Effects on the target's social relations (e.g., caused when an employee is isolated by        |
| 26 | others or ignored);   |
| 27 | (C) Effects on the target's reputation (e.g., caused when an employee is ridiculed,               |
| 28 | demeaned, or the subject of gossip or lies);  |
| 29 | (D) Effects on the target's professional life (e.g., caused when an employee is given             |
| 30 | meaningless work assignments, no work assignments at all, or unreasonably difficult assignments   |
| 31 | or schedules); and  |
| 32 | (E) Effects on the target's psychological and physical health (e.g., caused when the              |
| 33 | employee is threatened, attacked, or receives unsafe work assignments, including during           |
| 34 | pregnancy or a temporary health issue   |

| 1  | (5) "Moral, Psychological, or General Harassment" means unwelcome, objectionable                    |
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| 2  | conduct that is severe or pervasive enough to create an intimidating, hostile or abusive            |
| 3  | environment. Such analysis will be conducted from the view of a reasonable person under the         |
| 4  | totality of the circumstances   |
| 5  | (i) For harassment to be legally actionable, a victim must demonstrate one or more of the           |
| 6  | following:  |
| 7  | (A) The harassment disturbed their emotional tranquility in the workplace.                          |
| 8  | (B) The harassment affected their ability to perform their job as usual, or up to standard.         |
| 9  | (C) The harassment interfered with and undermined their personal sense of well-being.               |
| 10 | (ii) A single incident of harassment is sufficient to create a triable issue regarding the          |
| 11 | existence of a hostile work environment, if the harassing conduct creates an intimidating, hostile, |
| 12 | or offensive working environment. The question of whether an environment is objectively hostile     |
| 13 | or abusive must be answered by reference to all the circumstances. These kinds of questions are     |
| 14 | especially well-suited for jury determination and are rarely appropriate for disposition on         |
| 15 | summary judgment, unless a complaint is clearly frivolous, unreasonable or totally without          |
| 16 | foundation.   |
| 17 | (6) "Supervisor" means any individual who is empowered by the employer with the                     |
| 18 | ability to change the employment status of an employee or who directs an employee's daily work      |
| 19 | activities.   |
| 20 | (i) The term "supervisor" shall not be limited to only those with the power to hire, fire,          |
| 21 | demote, promote, transfer or discipline. It includes those with the power to set schedules, make    |
| 22 | task assignments, mediate complaints, distribute rewards and punishments, or assert other           |
| 23 | intangible forms of authority.  |
| 24 | (7) "Management Action" means a course of action that is taken by an employer or its                |
| 25 | supervisors or its agents, to direct and control the way work is done. A management action shall    |
| 26 | not be considered bullying if it is carried out with just cause and is conducted in a reasonable    |
| 27 | manner. Examples of management action include, but are not limited to:                              |
| 28 | (i) Conducting performance appraisals;  |
| 29 | (ii) Holding meetings to address underperformance;  |
| 30 | (iii) Disciplining a worker for misconduct;   |
| 31 | (iv) Investigating alleged misconduct:  |
| 32 | (v) Transferring a worker for operational reasons; or   |
| 33 | (vi) Implementing organizational change or restructuring out of economic necessity.                 |
| 34 | (8) "Just Cause" means a standard of reasonableness used to evaluate a person's actions in          |

| 1  | a given set of circumstances. If a person acts with just cause, his or her actions are based on    |
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| 2  | reasonable grounds and committed in good faith.  |
| 3  | (9) "Retaliation" means a materially adverse action that might deter a reasonable person           |
| 4  | from engaging in protected activity such as submitting a complaint or reporting abuse.             |
| 5  | (i) "Materially adverse" includes any form of unfavorable treatment that rises above               |
| 6  | trivial harms, petty slights, or minor annoyances. Materially Adverse action need not be job-      |
| 7  | related or occur in the workplace to constitute unlawful retaliation.                              |
| 8  | (10) "Constructive discharge" - an adverse employment action where:                                |
| 9  | (i) The employee reasonably believed he or she was subjected to an abusive work                    |
| 10 | environment;   |
| 11 | (ii). The employee resigned because of that conduct; and   |
| 12 | (iii). The employer knew or should have known of the abusive conduct prior to the                  |
| 13 | resignation and failed to stop it.   |
| 14 | 28-52.1-5. Worker right to dignity in the workplace.   |
| 15 | Every worker shall have the right to a workplace environment that affords them the                 |
| 16 | dignity to which all human beings are entitled.  |
| 17 | 28-52.1-6. Prohibition against bullying, moral, psychological, and general                         |
| 18 | harassment and other abusive behaviors.  |
| 19 | (a) It shall be unlawful for any person to engage in workplace bullying, moral,                    |
| 20 | psychological or general harassment of a co-worker or other employee in the working                |
| 21 | environment.   |
| 22 | (1) Bullying, moral, psychological or general harassment shall be prohibited without               |
| 23 | regard to its subject matter or motivating animus. There is no requirement that the bullying       |
| 24 | behavior be extreme, outrageous, or repetitive to be unlawful under this chapter.                  |
| 25 | (2) It shall be unlawful for an employee to be bullied to the point of resignation. If an          |
| 26 | employer's action or inaction makes the situation at work so intolerable for the employee that the |
| 27 | employee resigns, it may be considered a constructive dismissal.                                   |
| 28 | (3) It shall be unlawful for any person to aid, abet, incite, compel or coerce the doing of        |
| 29 | an act forbidden under this chapter, or to attempt to do so.                                       |
| 30 | (4) It shall be an unlawful employment practice to coerce, intimidate, threaten, or                |
| 31 | interfere with any person in the exercise of, or on account of having exercised, or on account of  |
| 32 | having aided or encouraged any other person in the exercise of, any right granted or protected     |
| 33 | under this chapter.  |
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| 1  | workplace bullying, moral, psychological and general harassment and other abusive                    |
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| 2  | behaviors.   |
| 3  | Employers shall have a general duty to provide a workplace free from bullying and                    |
| 4  | moral, psychological or general harassment and to provide a workplace that protects each             |
| 5  | employee's personal integrity, dignity and human rights.   |
| 6  | (1) If bullying or harassment occurs at work, the employer shall make available the                  |
| 7  | means and measures for remedying the situation. Any employer who does not take all reasonable        |
| 8  | steps necessary to prevent, detect and eliminate such behavior in their workplace shall be in        |
| 9  | violation of this law and shall be liable for damages to make the targets of such bullying whole,    |
| 10 | including but not limited to economic damages, damages for pain and suffering and equitable          |
| 11 | relief.  |
| 12 | (2) Employers shall be required to post notice of employee's rights under this law, to               |
| 13 | distribute the employer's anti-bullying policy including an explanation of reporting measures,       |
| 14 | investigation process and remedial processes.  |
| 15 | (3) Employers shall have a general duty to ensure, so far as is reasonably practical, that           |
| 16 | they provide a work environment free from the risks associated with workplace bullying, that         |
| 17 | they put in place a system to monitor, prevent and manage workplace bullying, and that workers       |
| 18 | are adequately informed and trained on the topic of workplace bullying prevention and                |
| 19 | management.  |
| 20 | (4) Employers shall take all necessary steps to assure that there be no retaliation against          |
| 21 | any complainant who has filed a complaint under this chapter in good faith.                          |
| 22 | (5) Employers shall take all necessary steps to assure that there be no retaliation against          |
| 23 | any individual for participating in a complaint as a witness, or for taking action as a bystander to |
| 24 | prevent or eliminate bullying of a target, or for opposing any behavior made unlawful by this Act.   |
| 25 | 28-52.1-8. Vicarious liability for wrongful exercise of power.                                       |
| 26 | (a) Supervisory or managerial authority, in any form, shall not be used to abuse, bully,             |
| 27 | manipulate or denigrate a worker. Employers shall be strictly liable for any wrongful exercise of    |
| 28 | power by individuals who have the ability to make decisions regarding employee's employment          |
| 29 | status or by those who direct, supervise, or evaluate employees.                                     |
| 30 | (1) This chapter does not prohibit management action taken out of economic necessity or              |
| 31 | as a reasonable response to incidents of misconduct or poor performance. Employers retain a          |
| 32 | prerogative to direct and control the way work is carried out, respond to poor performance and, if   |
| 33 | necessary, take disciplinary action.   |
| 34 | (b) A complainant who is aggrieved by a management action must carry the initial burden              |

| 1  | of showing that the management action was objectionable in order to support the presumption of       |
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| 2  | bullying.  |
| 3  | (1) Objectionable behavior means behavior that a reasonable person, having regard for all            |
| 4  | the circumstances, would view as unreasonable, unwanted, and potentially harmful. An                 |
| 5  | objectionable management action consists of two elements:  |
| 6  | (i) The behavior must be a management action and   |
| 7  | (ii) Either it must be objectionable for the action to be taken or the action itself must be         |
| 8  | conducted in an objectionable manner, with an adverse effect on the target or his or her             |
| 9  | employment terms and conditions.   |
| 10 | (2) Examples of objectionable management action, whether intentional or unintentional,               |
| 11 | include but are not limited to:  |
| 12 | (i) Subjecting individuals to excessive supervision and unwarranted monitoring;                      |
| 13 | (ii) The inappropriate use of disciplinary procedures, including using performance                   |
| 14 | reviews to misrepresent an employee's work history;  |
| 15 | (iii) Arbitrarily withholding information that is vital for effective work performance;              |
| 16 | (iv) Unjustifiably removing whole areas of work responsibility from a person;                        |
| 17 | (v) Setting impossible targets and objectives, or changing targets without telling the               |
| 18 | person;  |
| 19 | (vi) Deliberate isolation by ignoring or excluding a person;   |
| 20 | (vii) Setting tasks that are unreasonably below or beyond a person's skill level;                    |
| 21 | (viii) Denying access to information, supervision, consultation or resources to the                  |
| 22 | detriment of the worker; and   |
| 23 | (ix) Conducting an unfair workplace investigation;   |
| 24 | (c) The complainant is only obliged to present evidence of objectionable behavior to                 |
| 25 | support the presumption of bullying. When there are facts from which it may be presumed that         |
| 26 | there has been bullying, it shall be for the respondent to prove that the actions that led to the    |
| 27 | complaint did not constitute bullying  |
| 28 | (d) Once the employee has provided facts to support the presumption of bullying, the                 |
| 29 | burden of proof shall be on the employer to show that the management action was not guided by        |
| 30 | unlawful motives. For a management action to be considered reasonable and therefore not              |
| 31 | classified as bullying, it must be a legitimate business action based on just cause. There must also |
| 32 | be some line of cause and effect tied to the conduct, behavior or performance of an employee.        |
| 33 |  |
|    | Furthermore, the relevant management action must at all times be a reasonable and proportionate      |

| 1  | (1) Examples of management actions that are reasonable metude, but are not minted to.               |
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| 2  | (i) Setting realistic and achievable performance goals,   |
| 3  | (ii) Expecting employees to maintain reasonable workplace standards,                                |
| 4  | (iii) Fair and appropriate rostering and allocation of working hours,                               |
| 5  | (iv) Transferring a worker to another area or role for operational reasons,                         |
| 6  | (v) Deciding not to select a worker for promotion where a fair and transparent process is           |
| 7  | followed,   |
| 8  | (vi) Informing a worker about unsatisfactory work performance in an honest, fair and                |
| 9  | constructive way,   |
| 10 | (vii) Informing a worker about unreasonable behavior in an objective and confidential               |
| 11 | way, and  |
| 12 | (viii) Taking disciplinary action where it is appropriate or justified in the circumstances.        |
| 13 | (e) If the employer can show that its actions were reasonable and unrelated to bullying,            |
| 14 | the complainant shall have the opportunity to refute that assertion as pretext for unlawful         |
| 15 | behavior. To establish pretext in the absence of direct evidence, a complainant can offer many      |
| 16 | different forms of circumstantial evidence. An inquiry into pretext requires that the fact-finder   |
| 17 | evaluate the credibility of the employer's explanation.   |
| 18 | (f) The facts required to establish objectionable behavior must be made on a case-by-case           |
| 19 | basis, taking into account the following:   |
| 20 | (i) What the action is;   |
| 21 | (ii) How the action came about;   |
| 22 | (iii) How the action was carried out; and   |
| 23 | (iv) The way in which the action affects a worker;  |
| 24 | (v) A court will look at the overall conduct surrounding the management action;                     |
| 25 | (vi) Consideration may also be given as to whether the management action involved a                 |
| 26 | significant departure from established policies or procedures and, if so, whether the departure was |
| 27 | objectionable in the circumstances. In certain cases, reasonable management action may              |
| 28 | constitute bullying if the manner, form or frequency it is engaged in is objectionable.             |
| 29 | 28-52.1-9. Vicarious liability for moral, psychological, and general harassment.                    |
| 30 | (a) An employer shall be vicariously liable for acts committed by employees with respect            |
| 31 | to the harassment of employees, if the employer, or its agents, or its supervisors, knew or should  |
| 32 | have known about the misconduct and failed to take immediate and appropriate corrective action.     |
| 33 | (b) An employer may also be responsible for the acts committed by customers, clients,               |
| 34 | and other non-employees, with respect to harassment of employees, if the employer, or its agents    |

| 1  | or supervisors, knew or should have known about the conduct and failed to take immediate and         |
|----|--|
| 2  | appropriate corrective action. In reviewing cases involving the acts of nonemployees, the extent     |
| 3  | of the employer's control and any other legal responsibility that the employer may have with         |
| 4  | respect to the conduct of those nonemployees shall be considered.                                    |
| 5  | (c) An employer shall be strictly liable for the acts committed by its supervisors, with             |
| 6  | respect to harassment of employees. This liability includes harassment that results in a tangible    |
| 7  | employment action such as termination, failure to promote or hire, and loss of wages.                |
| 8  | (d) When a supervisor's harassment does not include a tangible employment action, an                 |
| 9  | employer can reduce damages if it can demonstrate that it exercised reasonable care to prevent       |
| 10 | and promptly correct any harassing behavior. An employer who exercises reasonable care shall         |
| 11 | not be compelled to pay damages if the aggrieved employee could have avoided all of the              |
| 12 | actionable harm, for example by taking advantage of employer provided complaint procedures. If       |
| 13 | some but not all of the harm could have been avoided, then an award of damages shall be              |
| 14 | mitigated accordingly.   |
| 15 | (e) To succeed in reducing the employee's damages, the employer must prove three                     |
| 16 | elements:  |
| 17 | (1) The employer took reasonable steps to prevent and correct workplace harassment;                  |
| 18 | (2) The employee unreasonably failed to use the preventive and corrective measures that              |
| 19 | the employer provided or otherwise avoid or mitigate harm; and                                       |
| 20 | (3) Reasonable use of the employer's procedures would have prevented at least some of                |
| 21 | the harm that the employee suffered.   |
| 22 | If the employer establishes that the employee, by taking reasonable steps to utilize                 |
| 23 | internal complaint procedures, could have caused the harassing conduct to cease, the employer        |
| 24 | will only remain liable for any compensable harm that was unavoidable.                               |
| 25 | (f) A victim of harassment has a general duty to use such means as are reasonable under              |
| 26 | the circumstances to avoid or minimize the damages that result from violations of this Act.          |
| 27 | However, an employee's failure to report harassment may be reasonable given the employee's           |
| 28 | genuinely held, subjective belief of potential retaliation. The reasonableness of the employee's     |
| 29 | actions shall be considered in light of the circumstances facing him or her at the time, including   |
| 30 | the ability to report the conduct without facing undue risk, expense, or humiliation. Fears that are |
| 31 | substantiated by evidence will excuse a victim's failure to take advantage of the employer's anti-   |
| 32 | harassment policy.   |
| 33 | (g) A target of psychological, moral, and general harassment does not have to suffer                 |
| 34 | psychological injuries to recover under this chapter. As long as a work environment is reasonably    |

| 1  | perceived to be hostile or abusive, there is no need for it also to be psychologically injurious.    |
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| 2  | 28-52.1-10. Retaliation.   |
| 3  | (a) No employer or employee shall retaliate in any manner against an employee who has                |
| 4  | opposed any unlawful employment practice under this chapter, or who has made a charge,               |
| 5  | testified, assisted or participated in any manner in an investigation or proceeding under this       |
| 6  | chapter, including, but not limited to, internal complaints and proceedings, arbitration and         |
| 7  | mediation proceedings, and legal actions. Furthermore, an employee who promptly reports in           |
| 8  | good faith an act of bullying before it becomes actionable shall also be protected from retaliation. |
| 9  | (b) No employer shall silence an employee through the use of a non-disclosure                        |
| 10 | agreement, including in a settlement agreement. All employees shall have the freedom to share        |
| 11 | their stories free from consequences from the employer.  |
| 12 | 28-52.1-11. Individual liability.  |
| 13 | Any individual who engages in workplace bullying or moral, psychological or general                  |
| 14 | harassment shall be jointly and severally liable along with their employer.                          |
| 15 | 28-52.1-12. Remedies.  |
| 16 | (a) Targets of workplace bullying shall be entitled to all remedies necessary to make such           |
| 17 | targets whole. Such remedies shall include:  |
| 18 | (1) Economic damages for lost wages, both back pay and front pay, and any expenses                   |
| 19 | related to treatment related to the bullying;  |
| 20 | (2) Compensable damages to compensate for the pain and suffering, emotional and                      |
| 21 | psychological damages resulting from such workplace bullying;  |
| 22 | (3) Punitive damages as deemed necessary to deter future acts of workplace bullying;                 |
| 23 | (4) Injunctive relief, whereby the court may enjoin the defendant from engaging in the               |
| 24 | unlawful employment practice; and  |
| 25 | (5) And any other relief that is deemed appropriate, including, but not limited to: medical          |
| 26 | expenses, psychological treatment, restorative measures, organizational training and attorney's      |
| 27 | <u>fees.</u>   |
| 28 | (b) Courts may also require employers to implement effective anti-bullying policies,                 |
| 29 | including investigation and training policies, and require bullies to engage in training and other   |
| 30 | remedial measures.   |
| 31 | (c) A complaining party may recover punitive damages under this Chapter only if the                  |
| 32 | complaining party can demonstrate that the employer engaged in prohibited conduct with intent        |
| 33 | to injure or with knowing disregard of the protected rights of an aggrieved individual.              |
| 34 | (d) The remedies provided in this chapter shall be in addition to any remedies provided              |

| 1  | under any other law, and nothing in this chapter shall relieve any person from any liability, duty,   |
|----|---|
| 2  | penalty or punishment provided by any other law.  |
| 3  | 28-52.1-13. Causes of action.   |
| 4  | (a) There is hereby established a Fair Work Commission (the "commission"), consisting                 |
| 5  | of seven (7) members to be appointed by the governor, to address workplace bullying and to            |
| 6  | enforce this act. In the enforcement of this chapter, the Commission shall have the following         |
| 7  | powers and duties:  |
| 8  | (1) To issue enforcement guidance and formulate policies to effectuate the purposes of                |
| 9  | this Chapter and make recommendations to agencies and officers of the state or its political          |
| 10 | subdivisions in aid of such policies and purposes.  |
| 11 | (2) To receive, initiate, investigate, seek to conciliate, hold hearings, and issue orders on         |
| 12 | complaints alleging violations of this chapter.   |
| 13 | (3) To require answers to interrogatories, compel the attendance of witnesses, examine                |
| 14 | witnesses under oath or affirmation in person by deposition, and require the production of            |
| 15 | documents relevant to the complaint, in accordance with this chapter.                                 |
| 16 | (4) To make available to the public information on this Act, grievance procedures, and                |
| 17 | public records of the Commission and any other information that would further the purposes and        |
| 18 | intentions of this chapter.   |
| 19 | (b) The commission shall also have the right to represent claimants in judicial                       |
| 20 | proceedings and during the ALJ process. At the conclusion of the investigation, the Commission        |
| 21 | may bring the complaint in front of an ALJ to litigate the Commission's determination,                |
| 22 | recommend appropriate penalties against an employer and/or engage in mediation between the            |
| 23 | claimant and employer or issue the claimant a right to sue letter to bring a private claim of action. |
| 24 | 28-52.1-14. Applicable statute of limitations.  |
| 25 | (a) Claimants shall have three years from the last act of bullying or moral, psychological            |
| 26 | or general harassment to either file a complaint with the Fair Work Commission or to file             |
| 27 | <u>litigation</u>   |
| 28 | (b) If a claimant files a complaint with the Fair Work Commission the statute of                      |
| 29 | limitations for filing a private cause of action is tolled.   |
| 30 | (c) Claimants who file with the Fair Work Commission shall have 90 days to file a                     |
| 31 | private cause of action after the Commission issues a right to sue determination.                     |
| 32 | (d) Under this subsection, apprentices, trainees, unpaid interns, volunteers, and                     |
| 33 | independent contractors may file a complaint alleging unlawful bullying and harassment.               |
| 34 | Nothing in this subsection shall create an employment relationship under wage and hour                |

| 1  | provision, workers compensation, or unemprovment insurance.  |
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| 2  | 28-52.1-15. Conflicts with other laws.   |
| 3  | (a) Nothing in this law should be construed as limiting employee rights under any other            |
| 4  | law including rights under Title VII of the Civil Rights Act, The Americans with Disabilities Act, |
| 5  | the Age Discrimination in Employment Act and state EEO laws.                                       |
| 6  | (b) Nothing in this law should be construed as limiting employee rights under the                  |
| 7  | National Labor Relations Act (NLRA) and/or State Labor Rights laws. Concerted                      |
| 8  | Activity/Section 7 activity under the NLRA as interpreted by the NLRB shall not be construed as    |
| 9  | workplace bullying or moral, psychological or general harassment.                                  |
| 0  | (c) Nothing under this law shall restrict workers from negotiating broader protections of          |
| 1  | their dignity or protections against workplace bullying or harassment under via collective         |
| 2  | bargaining or other concerted activity.  |
| .3 | SECTION 2. This act shall take effect upon passage.  |
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|    | ======<br>LC003459/SUB A/2   |
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## EXPLANATION

#### BY THE LEGISLATIVE COUNCIL

OF

## AN ACT

## RELATING TO LABOR AND LABOR RELATIONS -- DIGNITY AT WORK ACT

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This act would establish the Dignity at Work Act, to provide workers with more protection from bullying and harassment in the workplace.

This act would take effect upon passage.

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LC003459/SUB A/2