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# STATE OF RHODE ISLAND

#### IN GENERAL ASSEMBLY

#### **JANUARY SESSION, A.D. 2018**

#### AN ACT

# RELATING TO PUBLIC UTILITIES AND CARRIERS - DUTIES OF UTILITIES AND CARRIERS

Introduced By: Representatives Casimiro, Craven, Shanley, Regunberg, and Shekarchi

Date Introduced: April 05, 2018

Referred To: House Corporations

It is enacted by the General Assembly as follows:

SECTION 1. Chapter 39-2 of the General Laws entitled "Duties of Utilities and Carriers"

is hereby amended by adding thereto the following section:

### 39-2-26. Utility bill credit for multiple outages.

(a) Any electric distribution company regulated pursuant to this title shall provide a customer credit on the customer's next bill following any eligible outage as reimbursement for the loss or interruption of service when the loss of service occurs for a consecutive twenty-four (24) hour period and amounts to an aggregate period of one hundred sixty-eight (168) hours or more during any thirty (30) day period without the utility service. The amount of the credit provided to a residential customer shall be the amount of a customer's minimum bill prorated daily on a twenty-four (24) hour basis and which twenty-four (24) hour prorated amount shall determine the credit provided for each twenty-four (24) hour period without utility service.

(b) Electric distributions companies shall be prohibited from recovering the cost of issuing credits pursuant to this section by way of any surcharge including, but not limited to, any rider, adjustment clause and/or recovery mechanism, added to any customers bill in an effort to recover funds expended on utility bill credits.

(c) The provisions of this section shall not apply if the loss of electrical power was caused by the action or inaction of the residential customer, or if the electrical power to the residence was terminated by the customer or the electric transmission company.

1	SECTION 2. Chapter 39-19 of the General Laws entitled "Community Antenna
2	Television Systems" is hereby amended by adding thereto the following section:
3	39-19-15. Utility bill credit for multiple outages.
4	(a) Any community antenna television system (CATV) regulated pursuant this title shall
5	provide a customer credit on the customer's next bill following any eligible outage as
6	reimbursement for the loss or interruption of service when the loss of service occurs for a
7	consecutive twenty-four (24) hour period and amounts to an aggregate period of one hundred
8	sixty-eight (168) hours or more during any thirty (30) day period within the utility service. The
9	amount of the credit provided to a residential customer shall be the amount of a customer's
10	minimum bill prorated daily on a twenty-four (24) hour basis and which twenty-four (24) hour
11	prorated amount shall determine the credit provided for each twenty-four (24) hour period
12	without utility service.
13	(b) Community antenna television system (CATV) companies shall be prohibited from
14	recovering the cost of issuing credits pursuant to this section by way of any surcharge including,
15	but not limited to, any rider, adjustment clause and/or recovery mechanism, added to any
16	customers bill in an effort to recover funds expended on utility bill credits issued pursuant to this
17	section.
18	(c) The provisions of this section shall not apply if the loss of cable television service was
19	caused by the action or inaction of the residential customer, or if the cable television service to
20	the residence was terminated by the customer or the cable television transmission company.
21	SECTION 3. This act shall take effect upon passage.
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# **EXPLANATION**

## BY THE LEGISLATIVE COUNCIL

OF

# AN ACT

# RELATING TO PUBLIC UTILITIES AND CARRIERS - DUTIES OF UTILITIES AND CARRIERS

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This act would require the issuance of utility bill credits to customers of electrical or cable television providers when the customer's service is interrupted for a period of one hundred sixty-eight (168) hours within a thirty (30) day period.

This act would take effect upon passage.

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