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STATE OF RHODE ISLAND

IN GENERAL ASSEMBLY

JANUARY SESSION, A.D. 2013

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A N A C T

RELATING TO HEALTH AND SAFETY - THE RHODE ISLAND HEALTH CARE REFORM
ACT OF 2013

Introduced By: Senators Miller, Ottiano, Goldin, Cool Rumsey, and Nesselbush

Date Introduced: February 28, 2013

Referred To: Senate Health & Human Services

It is enacted by the General Assembly as follows:

1 SECTION 1. Legislative findings. The general assembly declares that:

2 (1) It is the intention of the Rhode Island general assembly to achieve the goal of access
3 to high quality health care at an affordable cost;

4 (2) The Rhode Island office of the health insurance commissioner is a national model in
5 balancing the role of providers, consumers and insurers by addressing cost containment through
6 encouraging innovative payment models;

7 (3) Transparency is key in achieving an accountable and competitive health care system
8 with increased consumer confidence;

9 (4) Attraction, retention and training of a diverse workforce is critically important to the
10 evolution of health care service delivery; and

11 (5) This act aims to reduce costs, improve transparency and enhance investments in the
12 Rhode Island health care system while providing opportunities for innovation in the delivery of
13 health care services.

14 SECTION 2. Section 23-81-4 of the General Laws in Chapter 23-81 entitled "Rhode
15 Island Coordinated Health Planning Act of 2006" is hereby amended to read as follows:

16 **23-81-4. Powers of the health care planning and accountability advisory council. --**

17 Powers of the council shall include, but not be limited to the following:

18 (a) The authority to develop and promote studies, advisory opinions and to recommend a

1 unified health plan on the state's health care delivery and financing system, including but not
2 limited to:

3 (1) Ongoing assessments of the state's health care needs and health care system capacity
4 that are used to determine the most appropriate capacity of and allocation of health care
5 providers, services, including transportation services, and equipment and other resources, to meet
6 Rhode Island's health care needs efficiently and affordably. These assessments shall be used to
7 advise the "determination of need for new health care equipment and new institutional health
8 services" or "certificate of need" process through the health services council;

9 (2) The establishment of Rhode Island's long range health care goals and values, and the
10 recommendation of innovative models of health care delivery, that should be encouraged in
11 Rhode Island;

12 (3) Health care payment models that reward improved health outcomes;

13 (4) Measurements of quality and appropriate use of health care services that are designed
14 to evaluate the impact of the health planning process;

15 (5) Plans for promoting the appropriate role of technology in improving the availability
16 of health information across the health care system, while promoting practices that ensure the
17 confidentiality and security of health records; and

18 (6) Recommendations of legislation and other actions that achieve accountability and
19 adherence in the health care community to the council's plans and recommendations.

20 (b) Convene meetings of the council no less than every sixty (60) days, which shall be
21 subject to the open meetings laws and public records laws of the state, and shall include a process
22 for the public to place items on the council's agenda.

23 (c) Appoint advisory committees as needed for technical assistance throughout the
24 process.

25 (d) Modify recommendations in order to reflect changing health care systems needs.

26 (e) Promote responsiveness to recommendations among all state agencies that provide
27 health service programs, not limited to the five (5) state agencies coordinated by the executive
28 office of the health and human services.

29 (f) Coordinate the review of existing data sources from state agencies and the private
30 sector that are useful to developing a unified health plan.

31 (g) Formulating, testing, and selecting policies and standards that will achieve desired
32 objectives.

33 [\(h\) In consultation with the department of health, provide periodic assessments to the](#)
34 [general assembly on Rhode Island's primary care workforce that includes analysis of current and](#)

1 future primary care professional supply and demand, along with any recruitment, scope of
2 practice and workforce training issues, and recommendations to enhance the supply and diversity
3 of the primary care workforce.

4 (i) In consultation with the office of the health insurance commissioner, calculate the
5 annual Rhode Island total health expenditures to establish both a benchmark and growth targets.

6 ~~(j)(4)~~ Provide an annual report each July, after the convening of the council, to the
7 governor and general assembly on implementation of the plan adopted by the council. This
8 annual report shall:

9 (1) Present the strategic recommendations, updated annually;

10 (2) Assess the implementation of strategic recommendations in the health care market;

11 (3) Compare and analyze the difference between the guidance and the reality;

12 (4) Recommend to the governor and general assembly legislative or regulatory revisions
13 necessary to achieve the long-term goals and values adopted by the council as part of its strategic
14 recommendations, and assess the powers needed by the council or governmental entities of the
15 state deemed necessary and appropriate to carry out the responsibilities of the council. ~~The initial~~
16 ~~priority of the council shall be an assessment of the needs of the state with regard to hospital~~
17 ~~services and to present recommendations, if any, for modifications to the Hospital Conversion~~
18 ~~Act and the Certificate of Need Program to execute the strategic recommendations of the council.~~
19 ~~The council shall provide an initial report and recommendations to the governor and general~~
20 ~~assembly on or before March 1, 2013.~~

21 (5) Include the request for a hearing before the appropriate committees of the general
22 assembly.

23 (6) Include a response letter from each state agency that is affected by the state health
24 plan describing the actions taken and planned to implement the plans recommendations.

25 SECTION 3. Chapter 42-14.6 of the General Laws entitled "Rhode Island All-Payer
26 Patient-Centered Medical Home Act" is hereby amended by adding thereto the following section:

27 **42-14.6-4.1. Pilot program established.** – (a) The director of the department of
28 administration is hereby authorized to create a patient-centered medical home pilot program for
29 state employees and retirees with chronic health conditions that are covered by the state health
30 insurance plan and are high frequency health care utilizers. This pilot program shall be an
31 addition and shall not alter the Rhode Island all-payer patient-centered medical home act as set
32 forth in section 42-14.6-4.

33 (b) For the purposes of this pilot program, “high utilizers” means individuals who utilized
34 a hospital emergency department four (4) or more times in a twelve (12) month period.

1 [\(c\) "Patient-centered medical home" means a practice that satisfies the characteristics](#)
2 [described in section 42-14.6-2.](#)

3 SECTION 4. Section 42-14.6-4 of the General Laws in Chapter 42-14.6 entitled "Rhode
4 Island All-Payer Patient-Centered Medical Home Act" is hereby amended to read as follows:

5 **42-14.6-4. Promotion of the patient-centered medical home.** -- (a) Care coordination
6 payments.

7 (1) The commissioner and the secretary shall convene a patient-centered medical home
8 collaborative consisting of the entities described in subdivision 42-14.6-3(7). The commissioner
9 shall require participation in the collaborative by all of the health insurers described above. The
10 collaborative shall propose, by January 1, 2012, a payment system, to be adopted in whole or in
11 part by the commissioner and the secretary, that requires all health insurers to make per-person
12 care coordination payments to patient-centered medical homes, for providing care coordination
13 services and directly managing on-site or employing care coordinators as part of all health
14 insurance plans offered in Rhode Island. The collaborative shall provide guidance to the state
15 health care program as to the appropriate payment system for the state health care program to the
16 same patient-centered medical homes; the state health care program must justify the reasons for
17 any departure from this guidance to the collaborative.

18 (2) The care coordination payments under this shall be consistent across insurers and
19 patient-centered medical homes and shall be in addition to any other incentive payments such as
20 quality incentive payments. In developing the criteria for care coordination payments, the
21 commissioner shall consider the feasibility of including the additional time and resources needed
22 by patients with limited English-language skills, cultural differences, or other barriers to health
23 care. The commissioner may direct the collaborative to determine a schedule for phasing in care
24 coordination fees.

25 (3) The care coordination payment system shall be in place through July 1, 2016. Its
26 continuation beyond that point shall depend on results of the evaluation reports filed pursuant to
27 section 42-14.6-6.

28 (4) Examination of other payment reforms. - By January 1, 2013, the commissioner and
29 the secretary shall direct the collaborative to consider additional payment reforms to be
30 implemented to support patient-centered medical homes including, but not limited to, payment
31 structures (to medical home or other providers) that:

32 (i) Reward high-quality, low-cost providers;

33 (ii) Create enrollee incentives to receive care from high-quality, low-cost providers;

34 (iii) Foster collaboration among providers to reduce cost shifting from one part of the

1 health continuum to another; and

2 (iv) Create incentives that health care be provided in the least restrictive, most
3 appropriate setting.

4 (5) The patient-centered medical home collaborative shall examine and make
5 recommendations to the secretary regarding the designation of patient-centered medical homes, in
6 order to promote diversity in the size of practices designated, geographic locations of practices
7 designated and accessibility of the population throughout the state to patient-centered medical
8 homes.

9 (b) The patient-centered medical home collaborative shall propose to the secretary for
10 adoption, ~~the~~ standards for the patient-centered medical home to be used in the payment system,
11 ~~based on national models where feasible.~~ In developing these standards, the existing standards by
12 the national committee for quality assurance or other independent accrediting organizations shall
13 be considered. The standards developed by the secretary shall include, but be not limited to, the
14 following criteria:

15 (1) Enhance access to routine care, urgent care and clinical advice through means such as
16 implementing shared appointments, open scheduling and after-hours care;

17 (2) Encourage utilization of a range of qualified health care professionals, including
18 dedicated care coordinators, which may include, but not be limited to, nurse practitioners,
19 physician assistants and social workers, in a manner that enables providers to practice to the
20 fullest extent of their state license or certification;

21 (3) Encourage the use of evidence based care utilizing professionally-accepted best
22 practices, including, but not limited to, shared decision-making aids that provide patients with
23 information about treatment options and their associated benefits, risks, costs, and comparative
24 outcomes;

25 (4) Ensure that patient-centered medical homes develop and maintain appropriate
26 comprehensive care plans for their patients with complex or chronic conditions;

27 (5) Promote the integration of mental health and behavioral health services with primary
28 care services including, but not limited to, the provision of behavioral health medical homes and
29 recovery coaching and peer support services; and

30 (6) Improve access to quality health care services for vulnerable populations, including
31 demonstrating an ability to provide culturally and linguistically appropriate care, patient
32 education and outreach.

33 SECTION 5. Section 42-14.5-3 of the General Laws in Chapter 42-14.5 entitled "The
34 Rhode Island Health Care Reform Act of 2004 - Health Insurance Oversight" is hereby amended

1 to read as follows:

2 **42-14.5-3. Powers and duties. [Contingent effective date; see effective dates under**
3 **this section.] --** The health insurance commissioner shall have the following powers and duties:

4 (a) To conduct quarterly public meetings throughout the state, separate and distinct from
5 rate hearings pursuant to section 42-62-13, regarding the rates, services and operations of insurers
6 licensed to provide health insurance in the state the effects of such rates, services and operations
7 on consumers, medical care providers, patients, and the market environment in which such
8 insurers operate and efforts to bring new health insurers into the Rhode Island market. Notice of
9 not less than ten (10) days of said hearing(s) shall go to the general assembly, the governor, the
10 Rhode Island Medical Society, the Hospital Association of Rhode Island, the director of health,
11 the attorney general and the chambers of commerce. Public notice shall be posted on the
12 department's web site and given in the newspaper of general circulation, and to any entity in
13 writing requesting notice.

14 (b) To make recommendations to the governor and the house of representatives and
15 senate finance committees regarding health care insurance and the regulations, rates, services,
16 administrative expenses, reserve requirements, and operations of insurers providing health
17 insurance in the state, and to prepare or comment on, upon the request of the governor, or
18 chairpersons of the house or senate finance committees, draft legislation to improve the regulation
19 of health insurance. In making such recommendations, the commissioner shall recognize that it is
20 the intent of the legislature that the maximum disclosure be provided regarding the
21 reasonableness of individual administrative expenditures as well as total administrative costs. The
22 commissioner shall ~~also~~ make recommendations on the levels of reserves including consideration
23 of: targeted reserve levels; trends in the increase or decrease of reserve levels; and insurer plans
24 for distributing excess reserves.

25 (c) To establish a consumer/business/labor/medical advisory council to obtain
26 information and present concerns of consumers, business and medical providers affected by
27 health insurance decisions. The council shall develop proposals to allow the market for small
28 business health insurance to be affordable and fairer. The council shall be involved in the
29 planning and conduct of the quarterly public meetings in accordance with subsection (a) above.
30 The advisory council shall develop measures to inform small businesses of an insurance
31 complaint process to ensure that small businesses that experience rate increases in a given year
32 may request and receive a formal review by the department. The advisory council shall assess
33 views of the health provider community relative to insurance rates of reimbursement, billing and
34 reimbursement procedures, and the insurers' role in promoting efficient and high quality health

1 care. The advisory council shall issue an annual report of findings and recommendations to the
2 governor and the general assembly and present their findings at hearings before the house and
3 senate finance committees. The advisory council is to be diverse in interests and shall include
4 representatives of community consumer organizations; small businesses, other than those
5 involved in the sale of insurance products; and hospital, medical, and other health provider
6 organizations. Such representatives shall be nominated by their respective organizations. The
7 advisory council shall be co-chaired by the health insurance commissioner and a community
8 consumer organization or small business member to be elected by the full advisory council.

9 (d) To establish and provide guidance and assistance to a subcommittee ("The
10 Professional Provider-Health Plan Work Group") of the advisory council created pursuant to
11 subsection (c) above, composed of health care providers and Rhode Island licensed health plans.
12 This subcommittee shall include in its annual report and presentation before the house and senate
13 finance committees the following information:

14 (i) A method whereby health plans shall disclose to contracted providers the fee
15 schedules used to provide payment to those providers for services rendered to covered patients;

16 (ii) A standardized provider application and credentials verification process, for the
17 purpose of verifying professional qualifications of participating health care providers;

18 (iii) The uniform health plan claim form utilized by participating providers;

19 (iv) Methods for health maintenance organizations as defined by section 27-41-1, and
20 nonprofit hospital or medical service corporations as defined by chapters 27-19 and 27-20, to
21 make facility-specific data and other medical service-specific data available in reasonably
22 consistent formats to patients regarding quality and costs. This information would help consumers
23 make informed choices regarding the facilities and/or clinicians or physician practices at which to
24 seek care. Among the items considered would be the unique health services and other public
25 goods provided by facilities and/or clinicians or physician practices in establishing the most
26 appropriate cost comparisons.

27 (v) All activities related to contractual disclosure to participating providers of the
28 mechanisms for resolving health plan/provider disputes; and

29 (vi) The uniform process being utilized for confirming in real time patient insurance
30 enrollment status, benefits coverage, including co-pays and deductibles.

31 (vii) Information related to temporary credentialing of providers seeking to participate in
32 the plan's network and the impact of said activity on health plan accreditation;

33 (viii) The feasibility of regular contract renegotiations between plans and the providers
34 in their networks.

1 (ix) Efforts conducted related to reviewing impact of silent PPOs on physician practices.

2 (x) The feasibility and methods for establishing a toll-free number and website that
3 enables consumers to request and obtain from the insurer, within a specified timeframe, the
4 estimated or maximum allowed amount or charge for a proposed admission, procedure or service
5 and the estimated amount the insured will be responsible to pay for a proposed admission,
6 procedure or service that is a medically necessary covered benefit, based on the information
7 available to the consumer and insurer at the time the request is made.

8 (e) To enforce the provisions of Title 27 and Title 42 as set forth in section 42-14-5(d).

9 (f) To provide analysis of the Rhode Island Affordable Health Plan Reinsurance Fund.

10 The fund shall be used to effectuate the provisions of sections 27-18.5-8 and 27-50-17.

11 (g) On or before December 31, 2013, to assess the adequacy of each health plan's
12 compliance with the provision of the federal mental health parity act, including a review of
13 related claims processing and reimbursement procedures. This assessment shall be made available
14 to the public upon completion.

15 ~~(h)~~~~(g)~~ To analyze the impact of changing the rating guidelines and/or merging the
16 individual health insurance market as defined in chapter 27-18.5 and the small employer health
17 insurance market as defined in chapter 27-50 in accordance with the following:

18 (i) The analysis shall forecast the likely rate increases required to effect the changes
19 recommended pursuant to the preceding subsection (g) in the direct pay market and small
20 employer health insurance market over the next five (5) years, based on the current rating
21 structure, and current products.

22 (ii) The analysis shall include examining the impact of merging the individual and small
23 employer markets on premiums charged to individuals and small employer groups.

24 (iii) The analysis shall include examining the impact on rates in each of the individual
25 and small employer health insurance markets and the number of insureds in the context of
26 possible changes to the rating guidelines used for small employer groups, including: community
27 rating principles; expanding small employer rate bonds beyond the current range; increasing the
28 employer group size in the small group market; and/or adding rating factors for broker and/or
29 tobacco use.

30 (iv) The analysis shall include examining the adequacy of current statutory and
31 regulatory oversight of the rating process and factors employed by the participants in the
32 proposed new merged market.

33 (v) The analysis shall include assessment of possible reinsurance mechanisms and/or
34 federal high-risk pool structures and funding to support the health insurance market in Rhode

1 Island by reducing the risk of adverse selection and the incremental insurance premiums charged
2 for this risk, and/or by making health insurance affordable for a selected at-risk population.

3 (vi) The health insurance commissioner shall work with an insurance market merger task
4 force to assist with the analysis. The task force shall be chaired by the health insurance
5 commissioner and shall include, but not be limited to, representatives of the general assembly, the
6 business community, small employer carriers as defined in section 27-50-3, carriers offering
7 coverage in the individual market in Rhode Island, health insurance brokers and members of the
8 general public.

9 (vii) For the purposes of conducting this analysis, the commissioner may contract with
10 an outside organization with expertise in fiscal analysis of the private insurance market. In
11 conducting its study, the organization shall, to the extent possible, obtain and use actual health
12 plan data. Said data shall be subject to state and federal laws and regulations governing
13 confidentiality of health care and proprietary information.

14 (viii) The task force shall meet as necessary and include their findings in the annual
15 report and the commissioner shall include the information in the annual presentation before the
16 house and senate finance committees.

17 (h) To establish and convene a workgroup representing health care providers and health
18 insurers for the purpose of coordinating the development of processes, guidelines, and standards
19 to streamline health care administration that are to be adopted by payors and providers of health
20 care services operating in the state. This workgroup shall include representatives with expertise
21 that would contribute to the streamlining of health care administration and that are selected from
22 hospitals, physician practices, community behavioral health organizations, each health insurer
23 and other affected entities. The workgroup shall also include at least one designee each from the
24 Rhode Island Medical Society, Rhode Island Council of Community Mental Health
25 Organizations, the Rhode Island Health Center Association, and the Hospital Association of
26 Rhode Island. The workgroup shall consider and make recommendations for:

27 (1) Establishing a consistent standard for electronic eligibility and coverage verification.

28 Such standard shall:

29 (i) Include standards for eligibility inquiry and response and, wherever possible, be
30 consistent with the standards adopted by nationally recognized organizations, such as the centers
31 for Medicare and Medicaid services;

32 (ii) Enable providers and payors to exchange eligibility requests and responses on a
33 system-to-system basis or using a payor supported web browser;

34 (iii) Provide reasonably detailed information on a consumer's eligibility for health care

1 coverage, scope of benefits, limitations and exclusions provided under that coverage, cost-sharing
2 requirements for specific services at the specific time of the inquiry, current deductible amounts,
3 accumulated or limited benefits, out-of-pocket maximums, any maximum policy amounts, and
4 other information required for the provider to collect the patient's portion of the bill;

5 (iv) Reflect the necessary limitations imposed on payors by the originator of the
6 eligibility and benefits information;

7 (v) Recommend a standard or common process to protect all providers from the costs of
8 services to patients who are ineligible for insurance coverage in circumstances where a payor
9 provides eligibility verification based on best information available to the payor at the date of the
10 request of eligibility.

11 (2) Developing implementation guidelines and promoting adoption of such guidelines
12 for:

13 (i) The use of the national correct coding initiative code edit policy by payors and
14 providers in the state;

15 (ii) Publishing any variations from codes and mutually exclusive codes by payors in a
16 manner that makes for simple retrieval and implementation by providers;

17 (iii) Use of health insurance portability and accountability act standard group codes,
18 reason codes, and remark codes by payors in electronic remittances sent to providers;

19 (iv) The processing of corrections to claims by providers and payors.

20 (v) A standard payor denial review process for providers when they request a
21 reconsideration of a denial of a claim that results from differences in clinical edits where no
22 single, common standards body or process exists and multiple conflicting sources are in use by
23 payors and providers.

24 (vi) Nothing in this section or in the guidelines developed shall inhibit an individual
25 payor's ability to employ, and not disclose to providers, temporary code edits for the purpose of
26 detecting and deterring fraudulent billing activities. The guidelines shall require that each payor
27 disclose to the provider its adjudication decision on a claim that was denied or adjusted based on
28 the application of such edits and that the provider have access to the payor's review and appeal
29 process to challenge the payor's adjudication decision.

30 (vii) Nothing in this subsection shall be construed to modify the rights or obligations of
31 payors or providers with respect to procedures relating to the investigation, reporting, appeal, or
32 prosecution under applicable law of potentially fraudulent billing activities.

33 (3) Developing and promoting widespread adoption by payors and providers of
34 guidelines to:

1 (i) Ensure payors do not automatically deny claims for services when extenuating
2 circumstances make it impossible for the provider to obtain a preauthorization before services are
3 performed or notify a payor within an appropriate standardized timeline of a patient's admission;

4 (ii) Require payors to use common and consistent processes and time frames when
5 responding to provider requests for medical management approvals. Whenever possible, such
6 time frames shall be consistent with those established by leading national organizations and be
7 based upon the acuity of the patient's need for care or treatment. For the purposes of this section,
8 medical management includes prior authorization of services, preauthorization of services,
9 precertification of services, post service review, medical necessity review, and benefits advisory;

10 (iii) Develop, maintain, and promote widespread adoption of a single common website
11 where providers can obtain payors' preauthorization, benefits advisory, and preadmission
12 requirements;

13 (iv) Establish guidelines for payors to develop and maintain a website that providers can
14 use to request a preauthorization, including a prospective clinical necessity review; receive an
15 authorization number; and transmit an admission notification.

16 (j) The health insurance commissioner shall work in collaboration with the director of the
17 department of health to develop standards for the certification of accountable care organizations
18 (ACOs) in Rhode Island, as a unique structure for care delivery and payment. The commissioner
19 and/or the department may request legislative approval to waive specific provisions of relevant
20 state laws as needed to expedite the implementation of this unique delivery and financing
21 structure.

22 (k) The health insurance commissioner shall develop regulations for health maintenance
23 organizations, as defined by section 27-41-1, accountable care organizations and nonprofit or for
24 profit hospital or medical service corporation as defined by chapters 27-19 and 27-20, governing
25 smart tiering products, which offer a cost-sharing differential based on services rather than
26 facilities providing services. A service covered in a smart tiering plan may be reimbursed through
27 bundled payments for acute and chronic diseases.

28 (l) The commissioner shall develop regulations establishing the methodology to offer
29 incentives to payors providing global payment arrangements that offer spending targets for a
30 comprehensive set of health care services for the care that a defined population of patients may
31 receive in a specified period of time.

32 (m) The commissioner shall develop, and recommend to third-party administrators,
33 incentives for employers who participate in self-funded plans to implement alternative payment
34 methods.

1 (n) Nothing in this section should be construed as prohibiting or limiting an insurer or
2 provider from developing alternative payment methodologies as an individual entity or system,
3 provided that such insurers and/or providers meet the standards set by the commissioner.

4 SECTION 6. Chapter 42-14.5 of the General Laws entitled "The Rhode Island Health
5 Care Reform Act of 2004 - Health Insurance Oversight" is hereby amended by adding thereto the
6 following section:

7 **42-14.5-5. Hospital provider contracts - Establishments of an allowable rate**
8 **differential.** – (a) Filing. The rate proposed to be paid by any health insurer or health
9 maintenance organization regulated by the office of the health insurance commissioner to any
10 hospital licensed pursuant to chapter 23-17 of the general laws, shall be filed by the health insurer
11 or health maintenance organization at the office of the health insurance commissioner within
12 thirty (30) days after the health insurer and hospital have reached agreement on such rates. Within
13 thirty (30) days of receipt of any such filing, the health insurance commissioner shall determine if
14 the proposed rates are set equitably among all hospitals, and if they fall within a reasonable range
15 of deviation among all hospitals in the state as determined by the commissioner through
16 regulation. If any of the proposed rates are determined by the commissioner to fall outside of the
17 established reasonable range of deviation, those proposed rates shall be subject to review and
18 approval by the commissioner in accordance with regulations promulgated by the commissioner.

19 SECTION 7. Chapter 23-17 of the General Laws entitled "Licensing of Health Care
20 Facilities" is hereby amended by adding thereto the following section:

21 **23-17-60. Financial disclosure of hospitals.** – (a) Beginning on or before January 14,
22 2014, each hospital licensed under chapter 23-17 of the general laws shall annually file a report
23 with the director of the department of health that includes: (1) Its financial position; (2) The
24 verified total costs incurred by the hospital in providing health services; (3) Total payroll as a
25 percent of operating expenses, as well as the total cost of paid fringe benefits, gross amount
26 received in overtime, and any other remuneration of the top ten (10) highest compensated
27 employees and/or contractors, identified by position description and specialty; (4) The verified
28 total costs of medical education; and (5) Other relevant measures of financial health or distress as
29 defined by the department of health. At a minimum, any hospital licensed under chapter 23-17 of
30 the general laws, shall annually submit to the director audited financial statements containing
31 information concerning all hospitals and for profit and/or nonprofit hospital affiliated or related
32 entities. Any hospital or for-profit or nonprofit hospital affiliated or related entity which is not
33 audited by an independent public auditor as a result of limited operations or size shall submit
34 financial statements certified by its chief executive officer.

1 (b) Beginning on or before January 1, 2014, any hospital licensed under chapter 23-17 of
2 the general laws shall annually file a report with the director of the department of health, that
3 includes: (1) Its total annual expenditures on advertising, marketing and communication, as
4 defined by the director, including related consultant and contractor fees incurred; and (2) The
5 source of revenues for the advertising, marketing and communication, including any restrictions
6 placed on the use of these revenue sources.

7 SECTION 8. Section 23-17-40 of the General Laws in Chapter 23-17 entitled "Licensing
8 of Health Care Facilities" is hereby amended to read as follows:

9 **23-17-40. Hospital events reporting.** -- (a) Definitions. As used in this section, the
10 following terms shall have the following meanings:

11 (1) "Adverse event" means injury to a patient resulting from a medical intervention, and
12 not to the underlying condition of the patient.

13 (2) "Checklist of care" means pre-determined steps to be followed by a team of
14 healthcare providers before, during and after a given procedure to decrease the possibility of
15 adverse effects and other patient harm by articulating standards of care.

16 (b) Reportable events as defined in subsection ~~(b)~~(c) shall be reported to the department
17 of health division of facilities regulation on a telephone number maintained for that purpose.
18 Hospitals shall report incidents as defined in subsection (b) within twenty-four (24) hours of
19 when the accident occurred or if later, within twenty-four (24) hours of receipt of information
20 causing the hospital to believe that a reportable event has occurred.

21 ~~(b)~~(c) (1) Reportable events are defined as follows:

22 (i) Fires or internal disasters in the facility which disrupt the provisions of patient care
23 services or cause harm to patients or personnel;

24 (ii) Poisoning involving patients of the facility;

25 (iii) Infection outbreaks as defined by the department in regulation;

26 (iv) Kidnapping and inpatient psychiatric elopements and elopements by minors;

27 (v) Strikes by personnel;

28 (vi) Disasters or other emergency situations external to the hospital environment which
29 adversely affect facility operations; and

30 (vii) Unscheduled termination of any services vital to the continued safe operation of the
31 facility or to the health and safety of its patients and personnel.

32 ~~(d)~~(2) Any hospital filing a report with the attorney general's office concerning abuse,
33 neglect and mistreatment of patients as defined in chapter 17.8 of this title shall forward a copy of
34 the report to the department of health. In addition, a copy of all hospital notifications and reports

1 made in compliance with the federal Safe Medical Devices Act of 1990, 21 U.S.C. section 301 et
2 seq., shall be forwarded to the department of health within the time specified in the federal law.

3 ~~(e)~~(e) Any reportable incident in a hospital that results in patient injury as defined in
4 subsection ~~(f)~~(f) shall be reported to the department of health with seventy-two (72) hours or
5 when the hospital has reasonable cause to believe that an incident as defined in subsection ~~(f)~~(f)
6 has occurred. The department of health shall promulgate rules and regulations to include the
7 process whereby health care professionals with knowledge of an incident shall report it to the
8 hospital, requirements for the hospital to conduct a root cause analysis of the incident or other
9 appropriate process for incident investigation and to develop and file a performance improvement
10 plan, and additional incidents to be reported that are in addition to those listed in subsection
11 ~~(f)~~(f). In its reports, no personal identifiers shall be included. The hospital shall require the
12 appropriate committee within the hospital to carry out a peer review process to determine whether
13 the incident was within the normal range of outcomes, given the patient's condition. The hospital
14 shall notify the department of the outcome of the internal review, and if the findings determine
15 that the incident was within the normal range of patient outcomes no further action is required. If
16 the findings conclude that the incident was not within the normal range of patient outcomes, the
17 hospital shall conduct a root cause analysis or other appropriate process for incident investigation
18 to identify causal factors that may have lead to the incident and develop a performance
19 improvement plan to prevent similar incidents from occurring in the future. The hospital shall
20 also provide to the department of health the following information:

- 21 (1) An explanation of the circumstances surrounding the incident;
- 22 (2) An updated assessment of the effect of the incident on the patient;
- 23 (3) A summary of current patient status including follow-up care provided and post-
24 incident diagnosis; ~~and~~
- 25 (4) A summary of all actions taken to correct identified problems to prevent recurrence
26 of the incident and/or to improve overall patient care and to comply with other requirements of
27 this section.; ~~and~~

28 (5) Evidence of the facility's use of checklists of care designed to prevent adverse events
29 and reduce healthcare-associated infection rates.

30 ~~(f)~~(f) Incidents to be reported are those causing or involving:

- 31 (1) Brain injury;
- 32 (2) Mental impairment;
- 33 (3) Paraplegia;
- 34 (4) Quadriplegia;

- 1 (5) Any type of paralysis;
- 2 (6) Loss of use of limb or organ;
- 3 (7) Hospital stay extended due to serious or unforeseen complications;
- 4 (8) Birth injury;
- 5 (9) Impairment of sight or hearing;
- 6 (10) Surgery on the wrong patient;
- 7 (11) Subjecting a patient to a procedure other than that ordered or intended by the
- 8 patient's attending physician;
- 9 (12) Any other incident that is reported to their malpractice insurance carrier or self-
- 10 insurance program;
- 11 (13) Suicide of a patient during treatment or within five (5) days of discharge from an
- 12 inpatient or outpatient unit (if known);
- 13 (14) Blood transfusion error; and
- 14 (15) Any serious or unforeseen complication, that is not expected or probable, resulting
- 15 in an extended hospital stay or death of the patient.

16 ~~(e)~~ (g) This section does not replace other reporting required by this chapter.

17 ~~(f)~~ (h) Nothing in this section shall prohibit the department from investigating any event

18 or incident.

19 ~~(g)~~ (i) All reports to the department under this section shall be subject to the provisions of

20 section 23-17-15. In addition, all reports under this section, together with the peer review records

21 and proceedings related to events and incidents so reported and the participants in the proceedings

22 shall be deemed entitled to all the privileges and immunities for peer review records set forth in

23 section 23-17-25.

24 ~~(h)~~ (j) The department shall issue an annual report by March 31 each year providing

25 aggregate summary information on the events and incidents reported by hospitals as required by

26 this chapter. A copy of the report shall be forwarded to the governor, the speaker of the house, the

27 senate president and members of the health care quality steering committee established pursuant

28 to section 23-17.17-6.

29 ~~(i)~~ (k) The director shall review the list of incidents to be reported in subsection ~~(f)~~ (l)

30 above at least biennially to ascertain whether any additions, deletions or modifications to the list

31 are necessary. In conducting the review, the director shall take into account those adverse events

32 identified on the National Quality Forum's List of Serious Reportable Events. In the event the

33 director determines that incidents should be added, deleted or modified, the director shall make

34 such recommendations for changes to the legislature.

1 SECTION 9. This act shall take effect upon passage.

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LC00788
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EXPLANATION
BY THE LEGISLATIVE COUNCIL
OF

A N A C T

RELATING TO HEALTH AND SAFETY - THE RHODE ISLAND HEALTH CARE REFORM
ACT OF 2013

- 1 This act would make a number of substantive and definitional changes to various statutes
- 2 governing the health-care system.
- 3 This act would take effect upon passage.

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LC00788
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