## 2013 -- H 5530 SUBSTITUTE A

LC01393/SUB A

# STATE OF RHODE ISLAND

#### IN GENERAL ASSEMBLY

#### JANUARY SESSION, A.D. 2013

#### AN ACT

#### RELATING TO INSURANCE

Introduced By: Representative Brian P. Kennedy

Date Introduced: February 14, 2013

Referred To: House Corporations

It is enacted by the General Assembly as follows:

- 1 SECTION 1. Chapter 27-4 of the General Laws entitled "Life Insurance Policies and
- 2 Reserves" is hereby amended by adding thereto the following section:
- 3 <u>27-4-28. Discretionary clauses. -- (a) No new or existing policy or certificate may</u>
- 4 <u>contain any provision:</u>
- 5 (1) Purporting to reserve sole discretion to the insurance company to determine eligibility
- 6 for benefits or interpret the terms of a policy or certificate; or

7 (2) Specifying or affecting a standard of review upon which a court may review denial of

- 8 <u>a claim or any other decision made by an insurance company with respect to a policyholder or</u>
- 9 <u>certificate holder.</u>
- 10 (b) Any such clause or language included in a contract, policy or certificate issued to or

11 covering a resident of this state that is contrary to or inconsistent with the provisions of this

- 12 <u>section is void and unenforceable.</u>
- 13 (c) Nothing in this section prohibits an insurer from including a provision in a contract
- 14 that informs an insured that as part of its routine operations the insurer applies the terms of its
- 15 contracts for making decisions, including making determinations regarding eligibility, receipt of
- 16 benefits and claims, or explaining policies, procedures, and processes, so long as the provision
- 17 <u>could not give rise to a deferential standard of review by any reviewing court.</u>
- 18 SECTION 2. Chapter 27-18 of the General Laws entitled "Accident and Sickness
  19 Insurance Policies" is hereby amended by adding thereto the following section:

1 27-18-79. Discretionary clauses. -- (a) No new or existing policy or certificate issued by 2 an insurer or health care entity may contain any provision: 3 (1) Purporting to reserve sole discretion to the insurer or health care entity to determine 4 eligibility for benefits or interpret the terms of a policy or certificate; or 5 (2) Specifying or affecting a standard of review upon which a court may review denial of a claim or any other decision made by an insurance company with respect to a policyholder or 6 7 certificate holder. 8 (b) For purposes of this section, "health care entity" means a health insurance company or 9 nonprofit hospital or medical or dental service corporation or plan or health maintenance 10 organization which operates or administers a health plan in this state. 11 (c) Any such clause or language included in a contract, policy or certificate issued to or 12 covering a resident of this state that is contrary to or inconsistent with the provisions of this 13 section is void and unenforceable. 14 (d) Nothing in this section prohibits an insurer from including a provision in a contract 15 that informs an insured that as part of its routine operations the insurer applies the terms of its 16 contracts for making decisions, including making determinations regarding eligibility, receipt of benefits and claims, or explaining policies, procedures, and processes, so long as the provision 17 18 could not give rise to a deferential standard of review by any reviewing court. 19 SECTION 3. Chapter 27-19 of the General Laws entitled "Nonprofit Hospital Service 20 Corporations" is hereby amended by adding thereto the following section: 21 27-19-70. Discretionary clauses. -- (a) No new or existing policy or certificate may 22 contain any provision: 23 (1) Purporting to reserve sole discretion to the insurer or health care entity to determine 24 eligibility for benefits or interpret the terms of a policy or certificate; or 25 (2) Specifying or affecting a standard of review upon which a court may review denial of 26 a claim or any other decision made by an insurance company with respect to a policyholder or 27 certificate holder. 28 (b) Any such clause or language included in a contract, policy or certificate issued to or 29 covering a resident of this state that is contrary to or inconsistent with the provisions of this 30 section is void and unenforceable. 31 (c) Nothing in this section prohibits an insurer from including a provision in a contract 32 that informs an insured that as part of its routine operations the insurer applies the terms of its 33 contracts for making decisions, including making determinations regarding eligibility, receipt of benefits and claims, or explaining policies, procedures, and processes, so long as the provision 34

1	could not give rise to a deferential standard of review by any reviewing court.
2	SECTION 4. Chapter 27-20 of the General Laws entitled "Nonprofit Medical Service
3	Corporations" is hereby amended by adding thereto the following section:
4	27-20-66. Discretionary clauses (a) No new or existing policy or certificate may
5	contain any provision:
6	(1) Purporting to reserve sole discretion to the insurer or health care entity to determine
7	eligibility for benefits or interpret the terms of a policy or certificate; or
8	(2) Specifying or affecting a standard of review upon which a court may review denial of
9	a claim or any other decision made by an insurance company with respect to a policyholder or
10	certificate holder.
11	(b) Any such clause or language included in a contract, policy or certificate issued to or
12	covering a resident of this state that is contrary to or inconsistent with the provisions of this
13	section is void and unenforceable.
14	(c) Nothing in this section prohibits an insurer from including a provision in a contract
15	that informs an insured that as part of its routine operations the insurer applies the terms of its
16	contracts for making decisions, including making determinations regarding eligibility, receipt of
17	benefits and claims, or explaining policies, procedures, and processes, so long as the provision
18	could not give rise to a deferential standard of review by any reviewing court.
19	SECTION 5. Chapter 27-20.1 of the General Laws entitled "Nonprofit Dental Service
20	Corporations" is hereby amended by adding thereto the following section:
	corporations is hereby amenada by adding thereto the rono wing section.
21	<u>27-20.1-21. Discretionary clauses</u> (a) No new or existing policy or certificate may
21 22	
	27-20.1-21. Discretionary clauses (a) No new or existing policy or certificate may
22	<u>27-20.1-21. Discretionary clauses</u> (a) No new or existing policy or certificate may contain any provision:
22 23	27-20.1-21. Discretionary clauses (a) No new or existing policy or certificate may contain any provision: (1) Purporting to reserve sole discretion to the insurance company to determine eligibility
22 23 24	27-20.1-21. Discretionary clauses (a) No new or existing policy or certificate may contain any provision: (1) Purporting to reserve sole discretion to the insurance company to determine eligibility for benefits or interpret the terms of a policy or certificate; or
22 23 24 25	27-20.1-21. Discretionary clauses (a) No new or existing policy or certificate may contain any provision: (1) Purporting to reserve sole discretion to the insurance company to determine eligibility for benefits or interpret the terms of a policy or certificate; or (2) Specifying or affecting a standard of review upon which a court may review denial of
22 23 24 25 26	27-20.1-21. Discretionary clauses (a) No new or existing policy or certificate may contain any provision: (1) Purporting to reserve sole discretion to the insurance company to determine eligibility for benefits or interpret the terms of a policy or certificate; or (2) Specifying or affecting a standard of review upon which a court may review denial of a claim or any other decision made by an insurance company with respect to a policyholder or
<ol> <li>22</li> <li>23</li> <li>24</li> <li>25</li> <li>26</li> <li>27</li> </ol>	27-20.1-21. Discretionary clauses (a) No new or existing policy or certificate may contain any provision: (1) Purporting to reserve sole discretion to the insurance company to determine eligibility for benefits or interpret the terms of a policy or certificate; or (2) Specifying or affecting a standard of review upon which a court may review denial of a claim or any other decision made by an insurance company with respect to a policyholder or certificate holder.
<ol> <li>22</li> <li>23</li> <li>24</li> <li>25</li> <li>26</li> <li>27</li> <li>28</li> </ol>	27-20.1-21. Discretionary clauses (a) No new or existing policy or certificate may         contain any provision:         (1) Purporting to reserve sole discretion to the insurance company to determine eligibility         for benefits or interpret the terms of a policy or certificate; or         (2) Specifying or affecting a standard of review upon which a court may review denial of         a claim or any other decision made by an insurance company with respect to a policyholder or         certificate holder.         (b) Any such clause or language included in a contract, policy or certificate issued to or
<ol> <li>22</li> <li>23</li> <li>24</li> <li>25</li> <li>26</li> <li>27</li> <li>28</li> <li>29</li> </ol>	27-20.1-21. Discretionary clauses (a) No new or existing policy or certificate may contain any provision: (1) Purporting to reserve sole discretion to the insurance company to determine eligibility for benefits or interpret the terms of a policy or certificate; or (2) Specifying or affecting a standard of review upon which a court may review denial of a claim or any other decision made by an insurance company with respect to a policyholder or certificate holder. (b) Any such clause or language included in a contract, policy or certificate issued to or covering a resident of this state that is contrary to or inconsistent with the provisions of this
<ol> <li>22</li> <li>23</li> <li>24</li> <li>25</li> <li>26</li> <li>27</li> <li>28</li> <li>29</li> <li>30</li> </ol>	27-20.1-21. Discretionary clauses (a) No new or existing policy or certificate may contain any provision: (1) Purporting to reserve sole discretion to the insurance company to determine eligibility for benefits or interpret the terms of a policy or certificate; or (2) Specifying or affecting a standard of review upon which a court may review denial of a claim or any other decision made by an insurance company with respect to a policyholder or certificate holder. (b) Any such clause or language included in a contract, policy or certificate issued to or covering a resident of this state that is contrary to or inconsistent with the provisions of this section is void and unenforceable.
<ol> <li>22</li> <li>23</li> <li>24</li> <li>25</li> <li>26</li> <li>27</li> <li>28</li> <li>29</li> <li>30</li> <li>31</li> </ol>	27-20.1-21. Discretionary clauses (a) No new or existing policy or certificate may contain any provision:         (1) Purporting to reserve sole discretion to the insurance company to determine eligibility         for benefits or interpret the terms of a policy or certificate; or         (2) Specifying or affecting a standard of review upon which a court may review denial of         a claim or any other decision made by an insurance company with respect to a policyholder or         certificate holder.         (b) Any such clause or language included in a contract, policy or certificate issued to or         covering a resident of this state that is contrary to or inconsistent with the provisions of this section is void and unenforceable.         (c) Nothing in this section prohibits an insurer from including a provision in a contract

1	could not give rise to a deferential standard of review by any reviewing court.
2	SECTION 6. Chapter 27-34.2 of the General Laws entitled "Long-Term Care Insurance"
3	is hereby amended by adding thereto the following section:
4	27-34.2-22. Discretionary Clauses (a) No new or existing policy or certificate may
5	contain any provision:
6	(1) Purporting to reserve sole discretion to the insurance company to determine eligibility
7	for benefits or interpret the terms of a policy or certificate; or
8	(2) Specifying or affecting a standard of review upon which a court may review denial of
9	a claim or any other decision made by an insurance company with respect to a policyholder or
10	certificate holder.
11	(b) Any such clause or language included in a contract, policy or certificate issued to or
12	covering a resident of this state that is contrary to or inconsistent with the provisions of this
13	section is void and unenforceable.
14	(c) Nothing in this section prohibits an insurer from including a provision in a contract
15	that informs an insured that as part of its routine operations the insurer applies the terms of its
16	contracts for making decisions, including making determinations regarding eligibility, receipt of
17	benefits and claims, or explaining policies, procedures, and processes, so long as the provision
18	could not give rise to a deferential standard of review by any reviewing court.
18 19	could not give rise to a deferential standard of review by any reviewing court. SECTION 7. Chapter 27-41 of the General Laws entitled "Health Maintenance
19	SECTION 7. Chapter 27-41 of the General Laws entitled "Health Maintenance
19 20	SECTION 7. Chapter 27-41 of the General Laws entitled "Health Maintenance Organizations" is hereby amended by adding thereto the following section:
19 20 21	SECTION 7. Chapter 27-41 of the General Laws entitled "Health Maintenance Organizations" is hereby amended by adding thereto the following section: <u>27-41-83. Discretionary clauses</u> (a) No new or existing policy or certificate may
19 20 21 22	SECTION 7. Chapter 27-41 of the General Laws entitled "Health Maintenance Organizations" is hereby amended by adding thereto the following section: <u>27-41-83. Discretionary clauses (a) No new or existing policy or certificate may</u> contain any provision:
<ol> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> </ol>	SECTION 7. Chapter 27-41 of the General Laws entitled "Health Maintenance Organizations" is hereby amended by adding thereto the following section: <u>27-41-83. Discretionary clauses</u> (a) No new or existing policy or certificate may contain any provision: (1) Purporting to reserve sole discretion to the insurance company to determine eligibility
<ol> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> </ol>	SECTION 7. Chapter 27-41 of the General Laws entitled "Health Maintenance Organizations" is hereby amended by adding thereto the following section: 27-41-83. Discretionary clauses (a) No new or existing policy or certificate may contain any provision: (1) Purporting to reserve sole discretion to the insurance company to determine eligibility for benefits or interpret the terms of a policy or certificate; or
<ol> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> <li>25</li> </ol>	SECTION 7. Chapter 27-41 of the General Laws entitled "Health Maintenance Organizations" is hereby amended by adding thereto the following section: 27-41-83. Discretionary clauses (a) No new or existing policy or certificate may contain any provision: (1) Purporting to reserve sole discretion to the insurance company to determine eligibility for benefits or interpret the terms of a policy or certificate; or (2) Specifying or affecting a standard of review upon which a court may review denial of
<ol> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> <li>25</li> <li>26</li> </ol>	SECTION 7. Chapter 27-41 of the General Laws entitled "Health Maintenance Organizations" is hereby amended by adding thereto the following section: 27-41-83. Discretionary clauses (a) No new or existing policy or certificate may contain any provision: (1) Purporting to reserve sole discretion to the insurance company to determine eligibility for benefits or interpret the terms of a policy or certificate; or (2) Specifying or affecting a standard of review upon which a court may review denial of a claim or any other decision made by an insurance company with respect to a policyholder or
<ol> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> <li>25</li> <li>26</li> <li>27</li> </ol>	SECTION 7. Chapter 27-41 of the General Laws entitled "Health Maintenance Organizations" is hereby amended by adding thereto the following section: 27-41-83. Discretionary clauses (a) No new or existing policy or certificate may contain any provision: (1) Purporting to reserve sole discretion to the insurance company to determine eligibility for benefits or interpret the terms of a policy or certificate; or (2) Specifying or affecting a standard of review upon which a court may review denial of a claim or any other decision made by an insurance company with respect to a policyholder or certificate holder.
<ol> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> <li>25</li> <li>26</li> <li>27</li> <li>28</li> </ol>	SECTION 7. Chapter 27-41 of the General Laws entitled "Health Maintenance Organizations" is hereby amended by adding thereto the following section: 27-41-83. Discretionary clauses (a) No new or existing policy or certificate may contain any provision: (1) Purporting to reserve sole discretion to the insurance company to determine eligibility for benefits or interpret the terms of a policy or certificate; or (2) Specifying or affecting a standard of review upon which a court may review denial of a claim or any other decision made by an insurance company with respect to a policyholder or certificate holder. (b) Any such clause or language included in a contract, policy or certificate issued to or
<ol> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> <li>25</li> <li>26</li> <li>27</li> <li>28</li> <li>29</li> </ol>	SECTION 7. Chapter 27-41 of the General Laws entitled "Health Maintenance Organizations" is hereby amended by adding thereto the following section: 27-41-83. Discretionary clauses (a) No new or existing policy or certificate may contain any provision: (1) Purporting to reserve sole discretion to the insurance company to determine eligibility for benefits or interpret the terms of a policy or certificate; or (2) Specifying or affecting a standard of review upon which a court may review denial of a claim or any other decision made by an insurance company with respect to a policyholder or certificate holder. (b) Any such clause or language included in a contract, policy or certificate issued to or covering a resident of this state that is contrary to or inconsistent with the provisions of this
<ol> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> <li>25</li> <li>26</li> <li>27</li> <li>28</li> <li>29</li> <li>30</li> </ol>	SECTION 7. Chapter 27-41 of the General Laws entitled "Health Maintenance Organizations" is hereby amended by adding thereto the following section: 27-41-83. Discretionary clauses (a) No new or existing policy or certificate may contain any provision: (1) Purporting to reserve sole discretion to the insurance company to determine eligibility for benefits or interpret the terms of a policy or certificate; or (2) Specifying or affecting a standard of review upon which a court may review denial of a claim or any other decision made by an insurance company with respect to a policyholder or certificate holder. (b) Any such clause or language included in a contract, policy or certificate issued to or covering a resident of this state that is contrary to or inconsistent with the provisions of this section is void and unenforceable.
<ol> <li>19</li> <li>20</li> <li>21</li> <li>22</li> <li>23</li> <li>24</li> <li>25</li> <li>26</li> <li>27</li> <li>28</li> <li>29</li> <li>30</li> <li>31</li> </ol>	SECTION 7. Chapter 27-41 of the General Laws entitled "Health Maintenance Organizations" is hereby amended by adding thereto the following section: 27-41-83. Discretionary clauses (a) No new or existing policy or certificate may contain any provision: (1) Purporting to reserve sole discretion to the insurance company to determine eligibility for benefits or interpret the terms of a policy or certificate; or (2) Specifying or affecting a standard of review upon which a court may review denial of a claim or any other decision made by an insurance company with respect to a policyholder or certificate holder. (b) Any such clause or language included in a contract, policy or certificate issued to or covering a resident of this state that is contrary to or inconsistent with the provisions of this section is void and unenforceable. (c) Nothing in this section prohibits an insurer from including a provision in a contract

- 1 <u>could not give rise to a deferential standard of review by any reviewing court.</u>
  - SECTION 8. This act shall take effect upon passage.

====== LC01393/SUB A =======

2

#### EXPLANATION

### BY THE LEGISLATIVE COUNCIL

### OF

## AN ACT

### RELATING TO INSURANCE

#### \*\*\*

- 1 This act would prohibit certain types of discretionary clauses in insurance contracts and
- 2 policies.
- 3 This act would take effect upon passage.

====== LC01393/SUB A =======