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## STATE OF RHODE ISLAND

### IN GENERAL ASSEMBLY

#### **JANUARY SESSION, A.D. 2012**

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### AN ACT

### RELATING TO INSURANCE

Introduced By: Senator Michael J. McCaffrey

Date Introduced: March 01, 2012

Referred To: Senate Corporations

It is enacted by the General Assembly as follows:

SECTION 1. Chapter 27-18 of the General Laws entitled "Accident and Sickness 1 2 Insurance Policies" is hereby amended by adding thereto the following section: 3 27-18-71. Prohibition against discretionary clauses. - (a) If a policy, contract, 4 certificate, or agreement offered, issued, delivered, or renewed, whether or not in Rhode Island, 5 that provides, backs up, reinsures, or funds, in whole or in part, life insurance, health insurance, annuities, accident insurance, long term care insurance, or disability insurance coverage for any 6 7 Rhode Island resident contains a provision that reserves discretionary authority to the insurer, or 8 an agent of the insurer, to determine eligibility for benefits or coverage, to interpret the terms of 9 the policy, contract, certificate, or agreement, or to provide standards of interpretation or review 10 that are inconsistent with the laws of this state, that provision is void and unenforceable. (b) For purposes of this section, "renewed" means continued in force on or after the 11 12 policy's anniversary date. 13 (c) For purposes of this section, the term "discretionary authority" means a policy 14 provision that has the effect of conferring discretion on an insurer or other claim administrator to 15 determine entitlement to benefits or interpret policy language that, in turn, could lead to a deferential standard of review by any reviewing court. 16 17 (d) Nothing in this section prohibits an insurer from including a provision in a contract 18 that informs an insured that as part of its routine operations the insurer applies the terms of its

contracts for making decisions, including making determinations regarding eligibility, receipt of

1	benefits and claims, or explaining policies, procedures, and processes, so long as the provision
2	could not give rise to a deferential standard of review by any reviewing court.
3	(e) The commissioner of insurance shall not approve any health, life or disability policy
4	for issuance or delivery in Rhode Island in any of the following circumstances:
5	(1) If it includes a provision that reserves discretionary authority, as defined by
6	subsection (c), to the insurer, or an agent of the insurer, to determine eligibility for benefits or
7	coverage or to interpret the terms of the policy; or
8	(2) If it provides standards of interpretation or review that are inconsistent with the laws
9	of Rhode Island; or if it contains or incorporates by reference, where the incorporation is
10	otherwise permissible, any inconsistent, ambiguous, or misleading clauses or exceptions and
11	conditions that deceptively affect the risk purported to be assumed in the general coverage of the
12	contract; or if it has any title, heading, or other indication of its provisions that is misleading; or
13	(3) If it is printed or otherwise reproduced in a manner that renders any provision of the
14	form substantially illegible; or
15	(4) If it fails to conform in any respect with any law of Rhode Island.
16	(f) If any provision of this section or its application to any person or circumstance is held
17	to be illegal, invalid, or unenforceable, no other provisions or applications of this section that can
18	be given effect without the illegal, invalid or unenforceable provision or application shall be
19	affected; and to this end the provisions of this section are severable.
20	SECTION 2. Chapter 27-19 of the General Laws entitled "Nonprofit Hospital Service
21	Corporations" is hereby amended by adding thereto the following section:
22	27-19-62. Prohibition against discretionary clauses (a) If a policy, contract,
23	certificate, or agreement offered, issued, delivered, or renewed, whether or not in Rhode Island,
24	that provides, backs up, reinsures, or funds, in whole or in part, life insurance, health insurance,
25	annuities, accident insurance, long term care insurance, or disability insurance coverage for any
26	Rhode Island resident contains a provision that reserves discretionary authority to the insurer, or
27	an agent of the insurer, to determine eligibility for benefits or coverage, to interpret the terms of
28	the policy, contract, certificate, or agreement, or to provide standards of interpretation or review
29	that are inconsistent with the laws of this state, that provision is void and unenforceable.
30	(b) For purposes of this section, "renewed" means continued in force on or after the
31	policy's anniversary date.
32	(c) For purposes of this section, the term "discretionary authority" means a policy
33	provision that has the effect of conferring discretion on an insurer or other claim administrator to
34	determine entitlement to benefits or interpret policy language that, in turn, could lead to a

2	(d) Nothing in this section prohibits an insurer from including a provision in a contract
3	that informs an insured that as part of its routine operations the insurer applies the terms of its
4	contracts for making decisions, including making determinations regarding eligibility, receipt of
5	benefits and claims, or explaining policies, procedures, and processes, so long as the provision
6	could not give rise to a deferential standard of review by any reviewing court.
7	(e) The commissioner of insurance shall not approve any health, life or disability policy
8	for issuance or delivery in Rhode Island in any of the following circumstances:
9	(1) If it includes a provision that reserves discretionary authority, as defined by
10	subsection (c), to the insurer, or an agent of the insurer, to determine eligibility for benefits or
11	coverage or to interpret the terms of the policy; or
12	(2) If it provides standards of interpretation or review that are inconsistent with the laws
13	of Rhode Island; or if it contains or incorporates by reference, where the incorporation is
14	otherwise permissible, any inconsistent, ambiguous, or misleading clauses or exceptions and
15	conditions that deceptively affect the risk purported to be assumed in the general coverage of the
16	contract; or if it has any title, heading, or other indication of its provisions that is misleading; or
17	(3) If it is printed or otherwise reproduced in a manner that renders any provision of the
18	form substantially illegible; or
19	(4) If it fails to conform in any respect with any law of Rhode Island.
20	(f) If any provision of this section or its application to any person or circumstance is held
21	to be illegal, invalid, or unenforceable, no other provisions or applications of this section that can
22	be given effect without the illegal, invalid or unenforceable provision or application shall be
23	affected; and to this end the provisions of this section are severable.
24	SECTION 3. Chapter 27-20 of the General Laws entitled "Nonprofit Medical Service
25	Corporations" is hereby amended by adding thereto the following section:
26	27-20-57. Prohibition against discretionary clauses (a) If a policy, contract,
27	certificate, or agreement offered, issued, delivered, or renewed, whether or not in Rhode Island,
28	that provides, backs up, reinsures, or funds, in whole or in part, life insurance, health insurance,
29	annuities, accident insurance, long term care insurance, or disability insurance coverage for any
30	Rhode Island resident contains a provision that reserves discretionary authority to the insurer, or
31	an agent of the insurer, to determine eligibility for benefits or coverage, to interpret the terms of
32	the policy, contract, certificate, or agreement, or to provide standards of interpretation or review
33	that are inconsistent with the laws of this state, that provision is void and unenforceable.
34	(b) For purposes of this section, "renewed" means continued in force on or after the

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deferential standard of review by any reviewing court.

2	(c) For purposes of this section, the term "discretionary authority" means a policy
3	provision that has the effect of conferring discretion on an insurer or other claim administrator to
4	determine entitlement to benefits or interpret policy language that, in turn, could lead to a
5	deferential standard of review by any reviewing court.
6	(d) Nothing in this section prohibits an insurer from including a provision in a contract
7	that informs an insured that as part of its routine operations the insurer applies the terms of its
8	contracts for making decisions, including making determinations regarding eligibility, receipt of
9	benefits and claims, or explaining policies, procedures, and processes, so long as the provision
10	could not give rise to a deferential standard of review by any reviewing court.
11	(e) The commissioner of insurance shall not approve any health, life or disability policy
12	for issuance or delivery in Rhode Island in any of the following circumstances:
13	(1) If it includes a provision that reserves discretionary authority, as defined by
14	subsection (c), to the insurer, or an agent of the insurer, to determine eligibility for benefits or
15	coverage or to interpret the terms of the policy; or
16	(2) If it provides standards of interpretation or review that are inconsistent with the laws
17	of Rhode Island; or if it contains or incorporates by reference, where the incorporation is
18	otherwise permissible, any inconsistent, ambiguous, or misleading clauses or exceptions and
19	conditions that deceptively affect the risk purported to be assumed in the general coverage of the
20	contract; or if it has any title, heading, or other indication of its provisions that is misleading; or
21	(3) If it is printed or otherwise reproduced in a manner that renders any provision of the
22	form substantially illegible; or
23	(4) If it fails to conform in any respect with any law of Rhode Island.
24	(f) If any provision of this section or its application to any person or circumstance is held
25	to be illegal, invalid, or unenforceable, no other provisions or applications of this section that can
26	be given effect without the illegal, invalid or unenforceable provision or application shall be
27	affected; and to this end the provisions of this section are severable.
28	SECTION 4. Chapter 27-41 of the General Laws entitled "Health Maintenance
29	Organizations" is hereby amended by adding thereto the following section:
30	27-41-75. Prohibition against discretionary clauses (a) If a policy, contract,
31	certificate, or agreement offered, issued, delivered, or renewed, whether or not in Rhode Island,
32	that provides, backs up, reinsures, or funds, in whole or in part, life insurance, health insurance,
33	annuities, accident insurance, long term care insurance, or disability insurance coverage for any
34	Rhode Island resident contains a provision that reserves discretionary authority to the insurer, or

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policy's anniversary date.

2	the policy, contract, certificate, or agreement, or to provide standards of interpretation or review
3	that are inconsistent with the laws of this state, that provision is void and unenforceable.
4	(b) For purposes of this section, "renewed" means continued in force on or after the
5	policy's anniversary date.
6	(c) For purposes of this section, the term "discretionary authority" means a policy
7	provision that has the effect of conferring discretion on an insurer or other claim administrator to
8	determine entitlement to benefits or interpret policy language that, in turn, could lead to a
9	deferential standard of review by any reviewing court.
10	(d) Nothing in this section prohibits an insurer from including a provision in a contract
11	that informs an insured that as part of its routine operations the insurer applies the terms of its
12	contracts for making decisions, including making determinations regarding eligibility, receipt of
13	benefits and claims, or explaining policies, procedures, and processes, so long as the provision
14	could not give rise to a deferential standard of review by any reviewing court.
15	(e) The commissioner of insurance shall not approve any health, life or disability policy
16	for issuance or delivery in Rhode Island in any of the following circumstances:
17	(1) If it includes a provision that reserves discretionary authority, as defined by
18	subsection (c), to the insurer, or an agent of the insurer, to determine eligibility for benefits or
19	coverage or to interpret the terms of the policy; or
20	(2) If it provides standards of interpretation or review that are inconsistent with the laws
21	of Rhode Island; or if it contains or incorporates by reference, where the incorporation is
22	otherwise permissible, any inconsistent, ambiguous, or misleading clauses or exceptions and
23	conditions that deceptively affect the risk purported to be assumed in the general coverage of the
24	contract; or if it has any title, heading, or other indication of its provisions that is misleading; or
25	(3) If it is printed or otherwise reproduced in a manner that renders any provision of the
26	form substantially illegible; or
27	(4) If it fails to conform in any respect with any law of Rhode Island.
28	(f) If any provision of this section or its application to any person or circumstance is held
29	to be illegal, invalid, or unenforceable, no other provisions or applications of this section that car
30	be given effect without the illegal, invalid or unenforceable provision or application shall be
31	affected; and to this end the provisions of this section are severable.
32	SECTION 5. This act shall take effect upon passage.

an agent of the insurer, to determine eligibility for benefits or coverage, to interpret the terms of

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## EXPLANATION

## BY THE LEGISLATIVE COUNCIL

OF

# AN ACT

## RELATING TO INSURANCE

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This act would prohibit certain types of discretionary clauses in insurance contracts and policies.

This act would take effect upon passage.