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STATE OF RHODE ISLAND

IN GENERAL ASSEMBLY

JANUARY SESSION, A.D. 2012

A N A C T

RELATING TO PUBLIC UTILITIES AND CARRIERS -- DUTIES OF UTILITIES AND
CARRIERS

Introduced By: Senator Michael J. McCaffrey

Date Introduced: January 11, 2012

Referred To: Senate Corporations

It is enacted by the General Assembly as follows:

1 SECTION 1. Chapter 39-2 of the General Laws entitled "Duties of Utilities and Carriers"
2 is hereby amended by adding thereto the following section:

3 **39-2-2.1. International telephone service.** – (a) Any telecommunication company doing
4 business in Rhode Island shall provide the following information to all customers making
5 international phone calls from a Rhode Island telephone service:

6 (1) The customer shall be informed that an international telephone call may cost an
7 additional surcharge or fee to their phone service bill; and

8 (2) The caller shall be advised that separate telephone service plans may be available that
9 offer reduced rates for international telephone service.

10 (b) This information may be provided by an actual customer service representative or a
11 pre-recorded warning that is delivered prior to the international call being connected to the
12 recipient.

13 SECTION 2. This act shall take effect upon passage.

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EXPLANATION
BY THE LEGISLATIVE COUNCIL
OF

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1 This act would require telephone service providers to inform its customers of any
2 additional fees or surcharges resulting from international telephone calls and also the availability
3 of reduced rates for international telephone service.

4 This act would take effect upon passage.

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